

# Exploring Professional Services, Finance and IT Careers in Kankakee County

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# **Industry Overview**

It takes a network of connected and specialized services to make Kankakee County thrive. Accountants, executive secretaries, paralegals, and software developers all provide a wide range of services that keep our community flourishing.

The professional services, finance, and information technology (IT) services sector comprises establishments that specialize in performing a variety of services for businesses. These activities require a high degree of expertise and training. For workers in these areas, helping companies and communities is the core of their jobs.

- Are you creative?
- Are you interested in the law?
- Do you have good attention to detail?
- Do you like math?
- Do you like to work in teams?
- Do you like writing?
- Do you like working with computers?



### **In-Demand Professional Services Jobs**

The Kankakee Workforce Service office has identified 16 high-demand jobs with available training programs in these professions which are listed on the back page with related wage and training information. Certain occupations may require testing or licensure. Most require drug testing and criminal background checks.

## **Outlook & Growth**

Growing demand for new digital tools and services is driving job growth in the IT and professional services industries in Kankakee County. As businesses continue to adopt and integrate new technologies to increase their business efficiencies, they are constantly looking for highly trained professionals. This leads to continued job growth and opportunities in these industries!



# **Training**

Jobs in Kankakee County's professional services, finance, and IT industries do require education and training, yet they don't always require a four-year degree. Depending on your career interests and goals, you can choose a training program that lasts from several weeks to more than four years. Here are some examples below:

### 1 Year or Less

**Certificate Program** 

- Computer User Support Specialist
- Executive Secretary or Admin Assistant

### 2 Years

Associate Degree

• Computer Network Support Specialist

The Kankakee Workforce Services website provides information about careers in professional services, finance, and IT. It also includes local Kankakee County job postings, available training programs, and advice on how to find financial aid. It is a resource which will introduce you to professional services jobs in Kankakee County and help you figure out which ones could be the right fit for you.

# **Career Opportunities**

There are many job specializations and opportunities within these industries. Whether you are interested in human resources, web development, accounting, or paralegal work, you can choose from a variety of interesting and challenging careers to explore.

Of course, you don't have to stick to one career pathway. You may start in one career, and advance with experience and education into something different.



Here are some professional services career pathway examples:

Computer User Support Specialist  Computer and Information Systems Manager

Accounting and Auditing Clerk

 Accountant and Auditor

Executive
Secretary or
Administrative
Assistant

 General and Operations Managers

These career pathway examples are just a way to get you started – the next step is up to you!

# **Required Skills & Abilities**

Although completing the required technical training is critical to landing a job in in these professions, there are additional skills employers look for. To move ahead in, and even begin your career, you will need to demonstrate good interpersonal and communication skills.



Below are some examples of interpersonal and communication skills in the professional services, finance, and IT industries.

How many of these skills do you see in yourself?

- Attention to detail quality control, organization, analytical thinking
- Communication writing, presenting, computer literacy
- Organization time management, flexibility
- People management teamwork, influencing, negotiation



# **Kankakee County In-Demand Professional Services, Finance & IT Jobs**

Job Title		Annual Job Openings Cook County Region	Annual Job Openings Kankakee County Area	Average Starting Hourly Wage	Average Hourly Wage with Experience
Certificate					
<b>♣</b>	Bookkeeping, Accounting and Auditing Clerks*	3170	82	\$18.92	\$26.49
<b>₽</b>	Computer User Support Specialists*	734	13	\$20.36	\$32.12
Å	Executive Secretaries and Executive Administrative Assistants*	937	21	\$24.53	\$39.63
Â	Paralegals and Legal Assistants*	1159	9	\$22.33	\$29.52
Associate Degree					
Ğ	Computer Network Support Specialists**	482	9	\$22.11	\$35.37
Bachelor Degree					
00 00	Accountants and Auditors	2913	54	\$25.32	\$42.03
#	Computer and Information Systems Managers	947	13	\$44.28	\$74.34
▦	Computer Systems Analysts	1191	18	\$34.56	\$54.47
Ťœ	Financial and Investment Analysts	1042	14	\$32.02	\$59.93
	General and Operations Managers	5371	145	\$29.45	\$64.86
<b>€</b>	Graphic Designers	598	9	\$18.78	\$27.86
2	Human Resource Specialists	1528	37	\$22.93	\$39.30
Q,	Market Research Analysts and Marketing Specialists	2376	42	\$20.81	\$38.35
ij.	Network and Computer Systems Administrators	411	6	\$33.80	\$50.70
<b>P</b>	Software Developers	3391	32	\$44.65	\$66.81
<b>(/)</b>	Web Developers	293	3	\$26.91	\$44.48

<sup>\*</sup>Earning an associate degree will also satisfy educational requirements for this job.

<sup>\*\*</sup>Earning a bachelor degree will also satisfy educational requirements for this job.